

REPLACEMENT REQUEST FORM - NO CHARGE

- FRIANT IS NOT RESPONSIBLE FOR DAMAGE SUFFERED IN TRANSIT. MERCHANDISE SHOULD BE INSPECTED FOR POSSIBLE FREIGHT DAMAGE UPON DELIVERY. THE CONSIGNEE SHOULD FILE FOR DAMAGES OR SHORTAGES WITHIN 5 DAYS OF DELIVERY.
- YOU ARE ALSO PROTECTED FOR “CONCEALED DAMAGE” IF YOU FILE CLAIM WITHIN 5 DAYS OF DELIVERY.
- BUYER MUST MAKE ALL CLAIMS AGAINST FRIANT FOR PRODUCT DEFECTS, ERRORS OR SHORTAGES IN WRITING WITHIN 10 DAYS OF DELIVERY. FAILURE TO MAKE SUCH A CLAIM IN THIS TIME FRAME SHALL CONSTITUTE FULL ACCEPTANCE AND FRIANT IS NOT OBLIGATED TO REMEDY.
- ALL BACKCHARGE REQUESTS MUST BE APPROVED PRIOR TO COMMENCEMENT OF ANY WORK PERFORMED.

DATE SUBMITTED	DEALER	ACKNOWLEDGEMENT ORDER NUMBER <small>ONLY ONE ORDER PER FORM</small>
CONTACT NAME / PHONE / EMAIL		
SHIPPING ADDRESS - if different from address on acknowledgment		

DELIVERY DATE _____

PICTURE(s) ATTACHED*
*A PICTURE IS REQUIRED FOR EVERY PRODUCT REQUESTED TO BE REPLACE

SIGNED DELIVERY TICKET

PRODUCTS REQUESTED

LINE NUMBER	PRODUCT CODE/DESCRIPTION	REASON FOR REPLACEMENT	QTY	PICTURES

APPROVAL / REASON FOR DENIAL

APPROVED

INSUFFICIENT INFORMATION GIVEN

DATE REQUESTED WAS PAST REPLACEMENT WINDOW ALLOWED

PRODUCT WAS ALREADY INSTALLED / APPEARS TO BE INSTALLER ERROR/DAMAGE

OTHER: