

REPLACEMENT REQUEST FORM - NO CHARGE

- FRIANT IS NOT RESPONSIBLE FOR DAMAGE SUFFERED IN TRANSIT. MERCHANDISE SHOULD BE INSPECTED FOR POSSIBLE FREIGHT DAMAGE UPON DELIVERY. THE CONSIGNEE SHOULD FILE FOR DAMAGE OR SHORTAGES WITH THE CARRIER WITHIN 5 DAYS OF DELIVERY.
- YOU ARE ALSO PROTECTED FOR “CONCEALED DAMAGE” IF YOU FILE CLAIM WITH THE CARRIER WITHIN 5 DAYS OF DELIVERY.
- BUYER MUST MAKE ALL CLAIMS AGAINST FRIANT FOR PRODUCT DEFECTS, ERRORS OR SHORTAGES IN WRITING WITHIN 10 DAYS AFTER DELIVERY. FAILURE TO MAKE SUCH A CLAIM IN THIS TIME FRAME SHALL CONSTITUTE FULL ACCEPTANCE AND FRIANT IS NOT OBLIGATED TO REMEDY.

DATE SUBMITTED	DEALER	ACKNOWLEDGEMENT ORDER NUMBER <small>ONLY ONE ORDER PER FORM</small>
CONTACT NAME / PHONE / EMAIL		
SHIPPING ADDRESS - if different from address on acknowledgment		

DELIVERY DATE _____

PICTURE(s) ATTACHED*
*A PICTURE IS REQUIRED FOR EVERY
 PRODUCT REQUESTED TO BE REPLACE

SIGNED DELIVERY TICKET

PRODUCTS REQUESTED

LINE NUMBER	PRODUCT CODE/DESCRIPTION	REASON FOR REPLACEMENT	QTY	PICTURES

APPROVAL / REASON FOR DENIAL

APPROVED

INSUFFICIENT INFORMATION GIVEN

DATE REQUESTED WAS PAST REPLACEMENT WINDOW ALLOWED

PRODUCT WAS ALREADY INSTALLED / APPEARS TO BE INSTALLER ERROR/DAMAGE

OTHER: