

What is the Contract # and Terms of the Contract?

GS-28F-019AA

Effective dates: February 20, 2013 - February 19, 2018

Where should Government Purchase Orders be sent?

Friant & Associates, LLC

(c/o Dealer)

4901 East 12th Street

Oakland, CA 94601-5109

Fax: 510-535-5237

GSAorder@friant.com (for order entry)

Will Friant & Associates accept faxed Government orders?

Yes, please fax to 510-535-5237

Does Friant & Associates accept Government credit card orders?

Yes.

What are the Government payment terms?

Net 30 days.

What is the payment address?

Friant & Associates, LLC

4901 East 12th Street

Oakland, CA 94601-5109

What are the shipping terms?

FOB origin pre-paid and add freight.

What are Friant & Associates' Government Identification numbers?

DUNS: 617447834

Cage Code: 6A4C9

Fed ID: 91-1872157

NAICS: 337214

SAM Network: Registered and Active

PSC Codes: 7110-7125-7195

What is Friant & Associates' Business size?

Small

What are Friant & Associates' Special Item Numbers (SIN)?

711-1 Systems Furniture

711-3 Filing & Storage

What is Friant & Associates’ standard lead time?

5/10 day Quickship program
 Standard 45 days A.R.O.
 Novo - 4 weeks minimum
 Interra/Dash - 4-6 weeks
 Verity - 2-3 weeks

What is Friant & Associates’ Government pricing based on?

Systems 1 & 2, 5/10 day Quickship program from System 2, Novo, Interra/Dash and Verity 2017 price list.

What is Friant & Associates’ product warranty?

Standard commercial warranty.

What is the Return/Restocking policy?

No merchandise may be returned without our written consent and shipping instructions. Unauthorized returns will not be accepted and will be returned freight collect. All packages are labeled against the packing list for accuracy before opening. If correct labeled and undamaged product is removed from its original packaging, Friant & Associates will not accept its return.

What is the Cancellation policy?

No charge prior to production. Once in production the contractor shall be entitled to collect cost incurred if products are not sold within a reasonable period. Written approval subject to transportation, inspection, and charge if not sold within 120 days.

Maximum Order Limitation?

\$500,000.00 GSA net

Minimum Order?

\$100.00 GSA net

What is Friant & Associates’ tiered government volume discounting?

None

What is Friant & Associates’ GSA Discounting structure?

SIN 711-1

Systems 1 & 2 Standard product	\$100.00 to \$500,000 GSA net	77.5%
10 day Quickship on System 2 product		80.9%
5 day Quickship on System 2 product		82.0%
Novo product		76.4%
Verity product		77.5%
Interra product		76.4%
Dash product		76.4%

SIN 711-3

Systems 1 & 2 Standard product	\$100.00 to \$500,000 GSA net	77.5%
10 day Quickship on System 2 product		80.9%
5 day Quickship on System 2 product		82.0%
Novo product		76.4%
Verity product		77.5%
Interra product		76.4%
Dash product		76.4%

How does an agency request information or pose a question?

Email to GSAinfo@friant.com